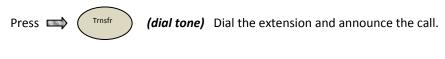
## **Phone Five**

- 1) Answering the phone. (Identify your present location and your name).
- 2) Put on hold. Press When ready to answer the line on hold, press the button next to the flashing light.
- 3) Conference Calls. (Some phones can accommodate up to six parties, including you).
  - 1. Press conf (dial tone)
  - 2). Dial the number of the new party and wait for an answer.
  - 3). When you want to add the new person press  $\Longrightarrow$   $\stackrel{\mathsf{conf}}{}$  again.
  - 4). Repeat steps 1 through 3 for additional conference connections.
  - 5). To add a call you have put on hold, to another call you are connected to:
    - 1). Press conf (dial tone)
    - 2). Press the line button of the call on hold (first call)
    - 3). Press again.
  - 6). To drop the last person added to a conference call.

Press the Menu button and then the softkey below Drop (if available on your display).

## 4) Announced Transfer





If the party is not available it becomes an unannounced transfer. Return to the flashing line, and give the caller the option of transferring to voice mail.

## 5) **Unannounced Transfer**

